Welcome to the Fall 2009 Washington State University Student Experience Survey!

This brief survey is being conducted to understand how students feel about the quality of education they are receiving at WSU. We are particularly interested in whether or not you have been affected by the University’s budget cuts.

We hope you will take a moment to complete the survey. Your participation is voluntary and your responses will be kept confidential. No personally identifiable information will be associated with your responses in any reports of the data. If you have any questions or comments about the survey please feel free to contact Thom Allen, the study director, by email at ted@wsu.edu or by phone at (509) 335-1722.

Thom Allen
SESRC Study Manager

Please enter your Access Code that we sent to you.

Submit Personal Access Code
You might want to know that... 

1. You can leave the survey at any time by just exiting your browser. If you re-enter your access code you will restart the survey where you left off.

2. You can look at a previous question by clicking our survey's BACK button near the bottom of your screen. If you click your browser's back button (sometimes it's an arrow at the top of your screen) you will jump back to the beginning of the survey, but please do not worry, re-entering your access code will take you right back to where you left off.

3. Depending on how you answer certain questions you may be skipped past other questions.

4. We hope you will answer all of the questions that apply to you, but if you prefer not to answer a question it is okay to just click the NEXT button and proceed forward without answering.

Question 1 of 33

What month and year did you begin your studies at WSU?

MM YYYY

Question 2 of 33

What is your major? (If you have not yet selected a major, please write "undecided" below. If you have a second major, enter that in the second box below).

Major field of study

Second major (if applicable)
Question 3 of 33

How satisfied or dissatisfied are you with the quality of education you are getting at WSU?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

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Question 4 of 33

For what reasons do you feel this way?

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Question 5 of 33

How satisfied or dissatisfied are you with the quality of advising you have received as a WSU student?

- Very satisfied
- Somewhat satisfied
- Neither satisfied nor dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

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Question 6 of 33
How accessible or inaccessible have your instructors been outside of class?
- Very accessible
- Somewhat accessible
- Neither accessible nor inaccessible
- Somewhat inaccessible
- Very inaccessible

Question 7 of 33
In general, how do you feel about the expectations WSU instructors have for students? Do they expect:
- Too much
- The right amount
- Too little

Question 8 of 33
Please indicate whether you think each of the following descriptions does or does not describe WSU.

<table>
<thead>
<tr>
<th></th>
<th>Describes</th>
<th>Does not describe</th>
<th>Don't know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Diverse</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>World-class university</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Outdoor oriented</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Religious</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Politically charged/Socially conscious</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Conservative</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Competitive in Pac-10 sports</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Electronic or “wired”</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Party school</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Farm/Agricultural school</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Question 9 of 33
What is the primary reason why you decided to go to college?
- To learn something new
- To get a good job
- To move away from home
- To meet new people
- Other, please specify: ____________________________

Question 10 of 33
In what month and year do you expect to graduate with your bachelor's degree?
MM YYYY

Question 11 of 33
Based on your experiences at WSU so far, if given the choice again, how likely or unlikely would you be to attend WSU?
- Very likely to attend
- Somewhat likely to attend
- Neither likely nor unlikely to attend
- Somewhat unlikely to attend
- Very unlikely to attend
- Don't know
**Question 11b of 33**

**For what reasons do you feel this way?**

**Question 12 of 33**

**What is the highest level of education your mother and father completed?**

<table>
<thead>
<tr>
<th>No schooling completed</th>
<th>Mother</th>
<th>Father</th>
</tr>
</thead>
<tbody>
<tr>
<td>Less than a high school diploma</td>
<td></td>
<td></td>
</tr>
<tr>
<td>High school graduate (including GED)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Some college, no degree</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Completed 2-year college (associate’s degree)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Completed 4-year college (bachelor’s degree)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Graduate or professional degree (MA, PhD, MD, MBA, etc.)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Not applicable</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
This last summer, WSU was required to substantially reduce its operating budget for the 2009-2011 school years. One method WSU used to adjust its budget was to increase student tuition.

How much financial hardship would you say the tuition increase has caused you, if any?

- A great deal of financial hardship
- A moderate amount of financial hardship
- A little financial hardship
- No financial hardship

Did the increase in tuition cause you to reconsider your enrollment at WSU?

- No
- Yes

Compared to class sizes last year, would you say that the size of most of your classes this semester seems larger, about the same, or smaller?

- Much larger than last year
- Somewhat larger than last year
- About the same size as last year
- Somewhat smaller than last year
- Much smaller than last year
- Does not apply, you were not enrolled at WSU last year
In general, would you say that the size of most of your classes this semester is:

- Too large
- About the right size
- Too small

Another method used to reduce WSU's budget was to eliminate or phase out several departments or majors.

Have you personally been affected by the elimination of any of these programs?

- No
- Yes

If yes, please describe how you have been affected, and to what extent the elimination of these programs has affected your educational plans.
Question 18 of 33

Do you think WSU should consider doing each of the following if economic conditions require the university to make additional adjustments to stay within its budget?

<table>
<thead>
<tr>
<th>Option</th>
<th>Yes</th>
<th>No</th>
<th>Don’t Know</th>
</tr>
</thead>
<tbody>
<tr>
<td>Decrease faculty salaries</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Decrease administrator salaries</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Decrease employee health and retirement benefits</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Raise out-of-state tuition</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Raise in-state tuition</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Decrease funding to Varsity sports</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Eliminate some administrative or staff positions</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Eliminate some faculty positions</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Decrease funding to student groups</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Reduce funding for graduate teaching assistants</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Reduce the number of students</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Increase class size</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Increase student fees</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>

Question 19 of 33

Overall, to what extent do you personally feel affected by the budget cuts taken by WSU?

- [ ] Affected a great deal
- [ ] Somewhat affected
- [ ] Not affected at all
- [ ] Don’t know
Question 20 of 33

We are also interested in understanding other ways in which WSU students may or may not have been affected by recent changes in the economy.

Compared to one year ago, do you feel more or less financially secure?

- Much more secure
- Somewhat more secure
- About the same as a year ago
- Somewhat less secure
- Much less secure

Question 21 of 33

Has the recent economic downturn affected you in any of the following ways?

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>You lost a job</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Someone in your family lost a job</td>
<td></td>
<td></td>
</tr>
<tr>
<td>You are having trouble paying for school</td>
<td></td>
<td></td>
</tr>
<tr>
<td>You have had to cut back spending on leisure activities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>You are having trouble affording daily necessities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>You are worried about not finding a job after graduation</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Question 22 of 33

In the past year, have you made changes, or considered making changes, to your educational plans because of the current state of the economy?

- No
- Yes, I have made changes to my educational plans
- Yes, I have considered changing my educational plans, but have not yet made any changes
Question 22 of 33
If yes, please explain what changes you have made or have considered making and why:

Question 23 of 33
How confident or unconfident are you that the education you receive at WSU will enable you to get the job you want after graduation?
- Very confident
- Somewhat confident
- Neither confident nor unconfident
- Somewhat unconfident
- Very unconfident

Question 24 of 33
Do you expect the economy to get better, stay about the same, or get worse during the next year?
- Get better
  - Stay about the same
  - Get worse
- Don't know
Question 25 of 33

Do you currently work at a job for pay?

- No
- Yes

Question 25a of 33

If yes, about how many hours per week do you typically work?

- Less than 10 hours per week
- 10-20 hours per week
- 21-30 hours per week
- 31-40 hours per week
- More than 40 hours per week

Question 25b of 33

How important is your job to your ability to afford tuition and other educational expenses?

- Very important
- Somewhat important
- Neither important nor unimportant
- Somewhat unimportant
- Very unimportant

Question 26 of 33

Did you or your family members take out any educational loans (such as Stafford or Plus Loans) this year to help pay for your education and related expenses while attending WSU?

- No
- Yes
Question 26 of 33
If yes, compared to last year, was the amount of money you borrowed:

- Much more than last year
- Somewhat more than last year
- About the same size as last year
- Somewhat less than last year
- Much less than last year
- Does not apply, you did not take out any school loans last year

Question 27 of 33
Have you received financial support from each of the following sources while attending WSU?

- Scholarships
- Work study
- Financial support from parents
- Financial support from other family
- Part-time employment
- Full-time employment

Question 28 of 33
Earlier this semester, WSU received local and national media attention for a reported outbreak of the H1N1 flu virus (otherwise known as the "swine flu").

Do you believe that you have suffered from any type of flu this semester?

- No
- Yes
Question 28a of 33
If yes, did you get tested to determine if your illness was caused by the H1N1 virus?
- No, I did not get tested for the H1N1 virus
- Yes, I was tested and my illness was confirmed as a case of the H1N1 flu
- Yes, I was tested but I did not have the H1N1 flu

Question 28b of 33
How accommodating would you say your instructors were in responding to your illness-related absences or missed coursework?
- Very accommodating
- Somewhat accommodating
- Not accommodating at all
- Does not apply, you did not miss any classes or coursework as a result of your illness

Question 29 of 33
If you have not experienced flu-like symptoms this semester, how worried are you about contracting the H1N1 virus?
- Very worried
- Somewhat worried
- A little worried
- Not worried at all
Question 30 of 33
In light of the H1N1 outbreak, have you started taking any special precautions to avoid the flu?
- No
- Yes, please specify what precautions you have taken:

Question 31 of 33
Do you use a computer to connect to the Internet from the residence where you live while attending WSU?
- No
- Yes

Question 31a of 33
If yes, what type of Internet connection do you have at this residence?
- Dial-up
- DSL
- High-speed cable
- Other, please specify: 
- Not sure
Question 32 of 33

To which of the following is your postal mail delivered?

- At the residence where you live while attending WSU
- A post office box at a local post office
- Somewhere else

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Question 33 of 33

If you could choose how to answer surveys like this, which one of the following ways would you prefer?

- Filling out a paper questionnaire sent by mail
- Filling out a questionnaire on the Internet
- Answering questions over the telephone

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Thank you for completing this survey. If you have any additional thoughts about any of the above topics or the survey itself, please share them here:
You are about to finish this survey.
To submit the survey click "Submit survey" button below.
To review your answers starting from the begining click "Review your answers" button.

Your completed questionnaire has been received.
Thank You!